



# Inclusive Ballarat

# Inclusive Ballarat

Tell us how Ballarat can be  
more inclusive and welcoming



This book has some hard words.



The first time we write a hard word

- the word is in **blue**
- we write what the hard word means



You can get someone to help you

- Read this book
- Understand this book
- Find out more information at City of Ballarat



This book is written by **City of Ballarat**.

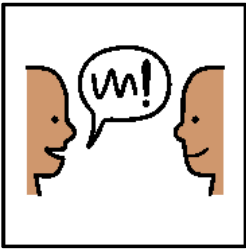
City of Ballarat is the local council for the Ballarat area.



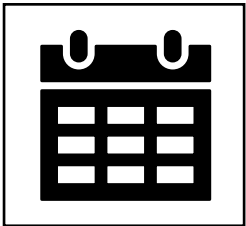
When you see the word 'we' or 'council' it means City of Ballarat.

## Introduction

This book is about how council will listen to your **feedback**.



Feedback is when people share their ideas. We want to know what council can do to make Ballarat the best place it can be.

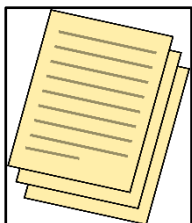
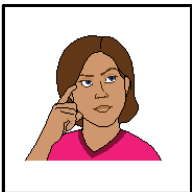


We will listen to you from 11 April to 8 May 2022. You can tell us your ideas at other times too.

## Why do we want feedback?

Council wants feedback

- To understand what is important to you
- To make **plans**
  - o Plans are documents that tell us what we will do to make things better



## How can I give feedback?

Council wants you to tell us what you want. You can tell us how to make Ballarat better for you.

You can choose one or more ways to tell us

- Visit a **website**



A website is a page on a computer that you can visit for information

This is the website you can visit

<https://mysay.ballarat.vic.gov.au/inclusive-ballarat>

- Fill in a **survey**



A survey is a list of questions you can answer on the computer or over the phone

You can fill in the survey on the website

[https://mysay.ballarat.vic.gov.au/inclusive-ballarat/survey\\_tools/how-do-we-make-ballarat-more-inclusive-for-everyone](https://mysay.ballarat.vic.gov.au/inclusive-ballarat/survey_tools/how-do-we-make-ballarat-more-inclusive-for-everyone)

## Other ways to tell us your ideas from the [website](#)

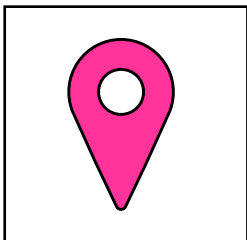
- Tell us on a **map**



A map is a picture of an area including streets and parks

You can move the pink pin on the map

You can put more than one pin on the map



You can move a pin to where you

- Feel safe
- Can **access** the place easily

Access means that you can get there and move around safely

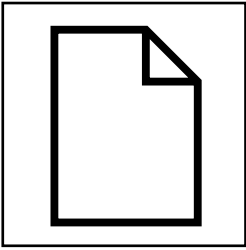


- Look at the **Quick Poll**

A quick poll shows you a question or statement

It asks you to **vote**

A vote is when you choose the answer that is right for you



- Write or draw your ideas using an **activity sheet**

An activity sheet is a page telling you what to draw or write about

You can print out the activity sheet or use a piece of paper



- Tell us by having a **Community Conversation**

A Community Conversation is a meeting where you can talk with other people about your ideas.

You can talk to

- Friends or family members
- Workers or people you trust



The questions are in the Conversation Kit

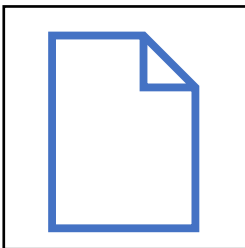
The Conversation Kits are on the right side of the website

Open up the document for information

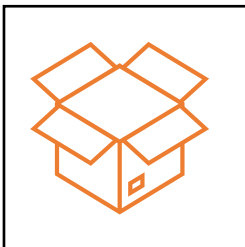
You can answer the questions



- On an online form
  - The link for the online form is in the Conversation Kit



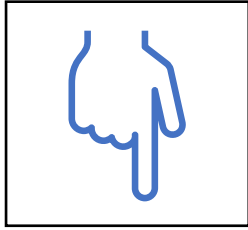
- On paper
  - You can collect a printed Conversation Kit from the library
  - These questions are like a survey
  - You can write your answers on it
  - You can return it to the library
  - You can mail it to us if you want



You can

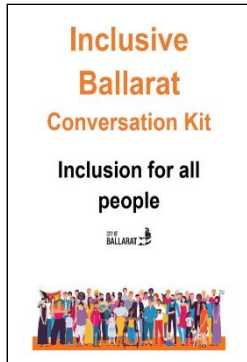


- list one idea
- list lots of ideas
- include ideas from different people all together



You can choose the conversation you want to have

- Inclusion for everyone
- People with disability
- People from different cultures
- People from LGBTIQ+ communities



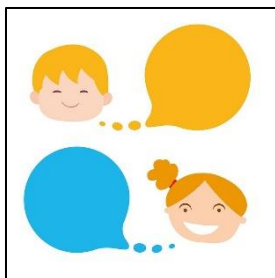
- Contact council to tell us your ideas



You can use the telephone to talk to us

You can ask for help

You can visit the Phoenix Building



### **What can you talk about?**

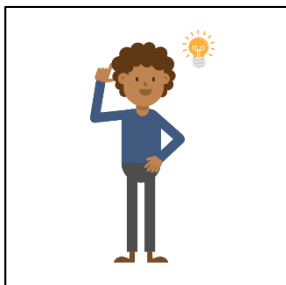
You can tell us about any ideas you have

We want to hear from lots of different people

You might be asked



- If Ballarat is an **inclusive** place
- Being inclusive means that everyone feels like they belong
- That everyone is important
- That everyone can take part in activities
- If you have any ideas for making Ballarat more inclusive
- How you find out about events
- How you like to find out **information**

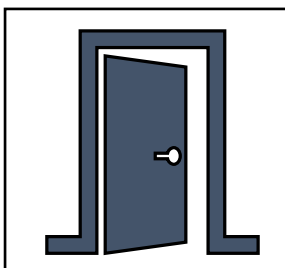


Information is something that people can learn, know about, or understand



- Ideas about working or being a **volunteer** at Council

A volunteer is someone who does work because they want to but is not paid



- Ideas for making buildings more inclusive and **accessible**

Accessible means that you can go inside the building, move around and join in activities

## What will we do with your feedback?



We will listen to your ideas

We will take notes

We will put together all ideas

This will help us to make plans for the next four years



You can look at the plans if you want to

## Contact us



If you have questions about this book contact

Bernadette Duffy, Community Inclusion Officer



## Phone

5320 5500



## Email

[bernadetteduffy@ballarat.vic.gov.au](mailto:bernadetteduffy@ballarat.vic.gov.au)

## Mail

Community Engagement

City of Ballarat

Wadawurrung Country

PO Box 655, Ballarat 3353

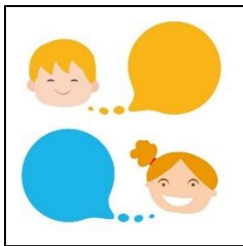




## Website

<https://mysay.ballarat.vic.gov.au/inclusive-ballarat>

## Visit



The Phoenix

25 Armstrong Street South

Ballarat



## National Relay Service

TTY 133 677

Then ask for 5320 5500

**Speak and Listen** 1300 555 727

Then ask for 5320 5500

**Internet relay users connect to the NRS**

Then ask for 5320 5500

## Meanings

**Access** means that you can get there and move around safely

**Accessible** means that you can go inside the building, move around and join in activities

**Activity sheet** is a page telling you what to draw or write about

**City of Ballarat** is the local council for the Ballarat area

**Community Conversation** is a meeting where you can talk with people about your ideas

**Feedback** is when people share their ideas

**Inclusive** means that everyone feels like they belong. That everyone is important. That everyone can take part in activities.

**Information** is something that people can learn, know about, or understand

**Map** is a picture of an area including streets and parks

**Plans** are documents that tell us what we will do to make things better

**Quick Poll** is a question or statement to answer

**Survey** is a list of questions you can answer on the computer or over the phone

**Volunteer** is someone who does work because they want to but is not paid

**Vote** is when you choose the answer that is right for you

**Website** is a page on a computer or your phone that you can visit for information