



## CITY OF BALLARAT Public Toilet Strategy



# Public Toilet Survey

The City of Ballarat is currently reviewing its public toilets and would like to invite community thoughts around the location, design, and the maintenance of them. Public toilets are those operated by the City of Ballarat and located in places such as parks, gardens, playgrounds, sports grounds, the CBD and libraries. They do not include toilets in commercial shopping centres, cafes, restaurants, hotels, etc.

You are invited to take part in this survey by completing an online copy, available at <http://HaveYourSay.ballarat.vic.gov.au> or by completing this hard copy, available at The Phoenix, 25 Armstrong St South, and the Ballarat, Wendouree and Sebastopol Libraries.

This survey closes **Friday 8<sup>th</sup> May 2015**. Please return hard copies to : Public Toilets Review, PO Box 655, Ballarat Vic 3353.

For more information, contact Chris Hutton at City of Ballarat on Ph: 5320 5899 or email: [chrishutton@ballarat.vic.gov.au](mailto:chrishutton@ballarat.vic.gov.au).

### Your Age

<input type="checkbox"/> Under 18	<input type="checkbox"/> 18-24	<input type="checkbox"/> 25-34	<input type="checkbox"/> 35-44	<input type="checkbox"/> 45-54	<input type="checkbox"/> 55-64	<input type="checkbox"/> 65-74	<input type="checkbox"/> 75+
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### Your Gender

<input type="checkbox"/> Male	<input type="checkbox"/> Female	<input type="checkbox"/> Transgender	<input type="checkbox"/> Prefer not to answer
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Do you describe yourself as any of the following? Please tick all that apply.

<input type="checkbox"/> A person who looks after young children	<input type="checkbox"/> A regular visitor to the CBD late night precinct
<input type="checkbox"/> A carer of someone with mobility issues	<input type="checkbox"/> A regular visitor to parks/gardens/playgrounds
<input type="checkbox"/> A person with mobility issues	<input type="checkbox"/> A person who regularly visits sports grounds
<input type="checkbox"/> A person who regularly visits the CBD shopping precinct during the day time	<input type="checkbox"/> A regular visitor of public spaces such as the library

How often do you use public toilets in Ballarat? Please tick one.

<input type="checkbox"/> Daily	<input type="checkbox"/> Every few months
<input type="checkbox"/> At least once a week	<input type="checkbox"/> Once/twice a year
<input type="checkbox"/> Every few weeks	<input type="checkbox"/> Never

If you **DO NOT** use public toilets in Ballarat, or rarely use them, what are the main reasons?

<input type="checkbox"/> Toilets are not clean enough	<input type="checkbox"/> Toilets are not well lit
<input type="checkbox"/> Toilets have a bad odour	<input type="checkbox"/> I don't feel safe using public toilets
<input type="checkbox"/> Too far to walk to get to a public toilet	<input type="checkbox"/> There is usually a queue to use the toilets
<input type="checkbox"/> I don't know where public toilets are located	<input type="checkbox"/> There are no baby change facilities
<input type="checkbox"/> Accessibility is an issue for my pram / wheelchair / walking frame / motorised scooter	<input type="checkbox"/> I prefer to use toilets in shopping centres, cafes,
<input type="checkbox"/> I care for children / people with mobility issues, people with a disability and it is too much effort to use the toilets	<input type="checkbox"/> I prefer to go home, than use public toilets
	<input type="checkbox"/> The toilets are closed when I want to use them
	<input type="checkbox"/> I have never had the need to use a public toilet when out

If you are out and about in the Ballarat and need to use a toilet do you generally prefer to :


<input type="checkbox"/> Use Closest Public Toilet	<input type="checkbox"/> Go to nearest Shopping Centre/Café/Hotel
<input type="checkbox"/> Go to my preferred public toilet	<input type="checkbox"/> Go Home

How far are you willing or able to walk to access a public toilet when needed?

<input type="checkbox"/> Less than 1 Minute	<input type="checkbox"/> 1-2 Minutes	<input type="checkbox"/> 5 Minutes	<input type="checkbox"/> More than 5 Minutes
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In general, how would you **rate the quality** of public toilets in Ballarat

	Excellent	Good	Satisfactory	Poor	Unacceptable
Cleanliness					
Odour					
Facilities operationally working					
Conveniently located					
Well signed					
Accessible for people of all abilities					
Lighting					
Feel safe					
Free from graffiti					
Opening times					
Attractive facilities					



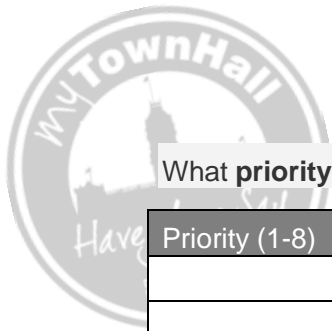
What do you think are the **most important** things to consider when designing or managing public toilets in the City of Ballarat

	Very important	Important	Neutral	Less Important	Not Important
Conveniently located, i.e. not too far to walk					
Located in areas where there are a lot of people and a lot of activities					
Visible from all or most directions					
Well signed so they are easy to find					
Accessible for people of all abilities					
Well lit					
Designed to make people feel safe					
Free from graffiti					
Large enough to have no or small queues					
Supplied with baby change tables					
Supplied with needle/ sharps disposal container					
Open on weekends					
Open in the evenings					
Supplied with soap, mirrors and dryers					
Attractive facilities					
Separate male and female toilets/entrances					
Unisex – can be used by either males or females					



Prefer online? Visit mytownHall at [HaveYourSay.ballarat.vic.gov.au](https://mytownhall.ballarat.vic.gov.au)

myTownHall is open all hours, seven days a week. You can log on anytime to share your thoughts on this and other projects. Stay updated and have your views delivered to your Councillors



What **priority order** would you give on the following types of locations to have public toilets?

Priority (1-8)	Location
	Large parks/lakes
	Large playgrounds
	Sports grounds
	CBD shopping area
	CBD late night precinct
	Libraries
	Parent Place
	Major transport hubs

Are there any areas of the City of Ballarat that you think require additional public toilets? If so, where and why?

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Do you have any ideas about how public toilets in the City of Ballarat could be improved? Think about location, design, features, ease of use, etc.

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**Thank you for your feedback and opinion.** The results of this survey will be made available on completion via myTownHall online and social media, as well as being delivered straight to your Councillors.



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