



CITY OF BALLARAT

Draft Public Toilet Strategy Summary



The Public Toilet Strategy Summary

Vision

The City of Ballarat will provide high quality, inclusive and accessible public toilets that are safe, clean and cater to diverse community needs.

Guiding principles



Location and distribution

The City of Ballarat will provide a comprehensive and well-connected network of high-quality public toilets across the municipality.

Public toilets will be well-sited, easy to find and located within a comfortable walking distance from key destinations.



Design

The design of public toilets will be functional, attractive, and responsive to the local context and community need.



Public toilets for everyone

Universal and inclusive design principles will apply to all future upgrades and provision of new public toilet facilities.



Management and maintenance

Public toilets will be maintained to a high standard of cleanliness to support community safety, health and wellbeing.

A proactive approach to the management of public toilets will be adopted across the City of Ballarat.

Public Toilet Planning Strategy Toolkit

Capital works plan

A prioritised 10-year list of short, medium and long term actions associated with public toilet upgrades, including refurbishment, renewal and new facilities.

Strategic and operational priorities

A list of actions that set out a range of strategic and operational priorities regarding public toilet planning and provision across the City of Ballarat.

Service and typology guide

A set of considerations to guide the type and design of public toilet facilities across the City of Ballarat.

Assessment frameworks

A suite of decision making frameworks that will assist the City of Ballarat in determining ad-hoc requests to upgrade, refurbish or provide new public toilets that are not costed or listed in the capital works plan.

Strategic and operational actions



Location and distribution

Action		Timeframe
1	To assess ad-hoc requests for upgrades or new public toilets from stakeholders or the community, apply the Decision-Making Framework outlined in the Public Toilet Strategy Summary.	Ongoing
2	Monitor the need for a new public toilet at Midvale Shopping Centre, or along Geelong Road between Buninyong and Ballarat Central.	Short - medium
3	Monitor the need to provide a new public toilet around Pleasant Park Activity Centre, having regard to proposed upgrades to public toilets at City Oval (Intercultural Garden) and Drummond Street in the short - medium term.	Medium
4	<p>Undertake a site impact assessment to explore the provision of a new public toilet at St Patrick's Point, as per the Lake Wendouree Masterplan. The assessment should consider:</p> <ul style="list-style-type: none"> - SWOT analysis of preferred site location and siting - Services and utilities provision - Urban design, safety (CPTED) and environmental design outcomes - Social and gender impact assessment - Site condition - Planning requirements e.g. Heritage Overlay <p>Subject to findings of the impact assessment, preparation of a business case to unlock implementation and funding may be required.</p>	Short - medium
5	As an interim measure to mitigate spatial gaps along the southern edge of the Lake, consider the provision of signage showing walking distance to nearby public toilets, for example at City Oval, Victoria Park and the Ballarat Aquatic and Lifestyle Centre.	Short
6	Improve wayfinding and signage to public toilets around Lake Wendouree, including display of opening hours on the doors.	Short
7	Advocate for inclusion of a new destination public toilet in Bridge Mall, through the Bridge Mall masterplaning process.	Short
8	Subject to outcomes of above action, explore alternative locations for the provision of a new destination public toilet in Bridge Mall area.	Medium - long

Action		Timeframe
9	Engage with landowners of Norwich Plaza to discuss potential of a new public toilet provision as part of future upgrades to the Plaza.	Medium
10	<p>Subject to outcomes of Bridge Mall masterplanning process, undertake a site impact assessment to identify alternative locations for a new public toilet in the Little Bridge Street area. The assessment should consider:</p> <ul style="list-style-type: none"> - SWOT analysis of preferred site location and siting - Services and utilities provision - Urban design, safety (CPTED) and environmental design outcomes - Social and gender impact assessment - Site condition <p>Subject to findings of the impact assessment, preparation of a business case to unlock implementation and funding may be required..</p>	Short - medium
11	Continue to operate and manage public toilets in regional Ballarat and monitor the need to increase public toilet provision with reference to the Decision-Making Framework outlined in the Public Toilet Strategy Summary.	Ongoing
12	Align the updated Open Space Strategy with the recommendations of this Strategy with regard to the public toilet Typology and Service Guide .	Short
13	Advocate for the inclusion of new public toilet facilities as part of major open space masterplanning processes.	Ongoing
14	Partner with relevant departments, agencies and Committees of Management to advocate for the provision of new public toilets in key locations on crown land.	Ongoing
15	Consider, on a case-by-case basis, the utilisation of existing co-located toilets in sports pavilions to increase the network of public toilets in locations where there are future provisional gaps.	Ongoing
16	Monitor the need to provide new public toilets adjacent to playspaces on a case-by-case basis, with reference to the Decision Making Framework outlined in the Public Toilet Strategy Summary.	Ongoing
17	Ensure that new public toilets are provided as part of the delivery of new / future community and social infrastructure.	Ongoing
18	Identify and monitor future (planned and funded) community infrastructure that will be developed over the next 5 years to ensure that new, accessible public toilet facilities are provided in conjunction with the development.	Short - onging
19	Monitor demographic change and levels of development activity occurring in Ballarat's residential growth areas. Should new public toilets be required, advocate with the private sector to deliver new facilities that meet the minimum requirements set out in this Strategy.	Ongoing
20	Explore opportunities to improve provision and management of public toilets in early planning processes and as part of negotiations with developers.	Ongoing



Public toilet design

Action		Timeframe
21	When building new public toilets, the typology of the facility should be contextual to its location. In first instances, apply the Service Hierarchy and Typology Guide to determine what type of public toilet should be developed.	Ongoing
22	Standardise the provision of fixtures and fittings across the existing public toilet network in accordance with the Service Hierarchy and Typology Guide .	Medium
23	Apply the Crime Prevention Through Environmental Design principles for the upgrade and delivery of new public toilet facilities.	Ongoing
24	Review and monitor data to identify facilities that have the highest levels of energy, water and utilities consumption.	Ongoing
25	Where possible, refurbish and upgrade existing public toilets rather than demolishing them.	Ongoing
26	Integrate Environmentally Sustainable Design principles into all new public toilets.	Ongoing
27	When developing new all-service public toilets, ensure that sustainable design principles are incorporated.	Ongoing



Public toilets for everyone

Action		Timeframe
28	Apply the universal design principles to all public toilet renewals, upgrades.	Ongoing
29	Undertake a condition and accessibility audit of all City of Ballarat owned and managed public toilet facilities, assessing each against their compliance with AS1428.1.	Short - Ongoing
30	Based on the findings of the audit, identify and prioritise upgrades of high-usage, existing public toilets that do not currently meet the minimum requirements of AS1428.1	Ongoing

Action		Timeframe
31	Review and update the condition and accessibility audit every 5 years.	Ongoing
32	Provide integrated and accessible parents' rooms in key destinations that attract younger people and families. These spaces may be shared with accessible public toilets.	Short - medium
33	Undertake community engagement when upgrading or providing a new standard or all service public toilet in a location / community that is predominantly culturally and linguistically diverse.	Ongoing
34	When building or upgrading a new standard or destination public toilet, ensure that at least one cubicle is designated as a 'public toilet', for use by everyone.	Ongoing
35	Maintain at least one single-gender male and female toilet cubicle in destination and standard public toilets (refer to Service and Typology Guide).	Ongoing
36	Upgrade accessible cubicles in high usage public toilets in key locations to accommodate a more inclusive range of fixtures, fittings and signage (see Service and Typology Guide).	Medium - ongoing
37	Monitor the need to provide an additional 24 hour public toilet facility in Central Ballarat. This should be done in conjunction with engagement with relevant stakeholders and other City of Ballarat strategies. In short term, consider ways to promote 24 hour access of existing Alfred Deakin Place public toilet.	Short
38	Install key-lock foam hand soap dispensers in high-use public toilets.	Short
39	Ensure all female and accessible public toilets include sanitary disposal bins.	Short
40	Install door hooks in all female and accessible public toilets.	Short - medium
41	Install toilet seats in all existing female, accessible public toilets.	Short - medium
42	Maintain availability of female-only public toilets in high use / key locations.	Ongoing
43	Publish a list of all City of Ballarat owned and managed public toilets on the City of Ballarat website. This should include an image of the facility, its address, opening hours and amenities that are provided. Update on an annual basis.	Ongoing
44	Update the National Public Toilet map to ensure all City of Ballarat owned and managed public toilets are listed. This also includes toilet amenities that are provided within City of Ballarat buildings that are available for public use.	Ongoing

Action		Timeframe
45	Promote and communicate the availability of Master Locksmiths Access Keys (MLAK) for people with bladder or bowel challenges through existing support networks, such as the Continence Foundation of Australia.	Short
46	Update the signage on all public toilets to show (at a minimum) opening hours, features inside the toilet and contact details to report a maintenance issue.	Short - medium
47	Undertake a site impact assessment to explore the provision of a new Changing Places facility in the Central Ballarat area. This may be in conjunction with exploration of a new destination public toilet at Bridge Mall. The assessment should include engagement with people and groups who currently use Changing Places facilities.	Medium
48	Advocate to Changing Places Australia for inclusion of all Changing Places and Full Adult Changing rooms to be included on the Change Places Australia map.	Short
49	Engage and partner with the private sector and other government agencies to advocate for the provision of new Changing Places facilities as part of new major developments.	Ongoing



Management and maintenance

Action		Timeframe
50	Develop a municipal wayfinding Strategy to improve the promotion and accessibility of public toilets.	Medium
51	As part of the municipal wayfinding Strategy, explore the need to place information on the 'next' closest toilet information on public toilet signs.	Medium
52	Update public toilet signage across all public toilets to provide clear information on the amenities provided in each facility. Prioritise high usage and destination public toilets.	Medium
53	Undertake a public awareness campaign to promote the location and availability of public toilets across the Ballarat municipality. This may include explanation of the type of public toilets, features and amenities that are available for community use.	Short - medium
54	Review the Capital Works Plan periodically every 3 – 5 years and update actions as required.	Ongoing
55	Undertake condition assessments of public toilets every 5 years.	Ongoing

Action		Timeframe
56	Record and collect information about usage and cleaning performance using counters or other data collection methods.	Ongoing
57	Record all reports and instances of anti-social behaviour and reactive maintenance and monitor over time to identify key hot spots. Use this data as an evidence base to inform prioritisation of upgrades and renewals as part of the <u>Decision Making Framework</u> .	Ongoing
58	Promote the use of Snap, Send and Solve app to report and monitor condition and maintenance issues.	Short
59	Rationalise and update the City of Ballarat's list of public toilets and GIS database to accurately reflect the current network of public toilets.	Short
60	Maintain cleaning frequency of high use facilities	Ongoing
62	Monitor, review and update as necessary cleaning and maintenance schedules to align with levels of usage and peak demand. This may change seasonally.	Ongoing
63	Database all feedback and complaints received about reactive maintenance to support the evidence base for the <u>Decision Making Framework</u> .	Ongoing
64	Monitor the need to increase the capacity of existing public toilets at key destination that host regular large-scale events.	Ongoing
65	Ensure the provision of all accessible public toilets at City of Ballarat run and managed events.	Ongoing

Capital works plan

Short term 1 - 3 Years

Public Toilet	Suburb	Action	Year / Priority
Little Bridge Street Public Toilets	Ballarat Central	In short term, monitor usage of this facility, maintaining regular cleaning schedules to monitor condition. In short term, explore options to relocate as part of the Stage 2 Bridge Mall masterplanning and public realm upgrades. In short term, subject to site impact assessment and design testing, construct new or upgraded facility in Y2 or Y3.	(Y1) - High
De Soza Park Public Toilets	Buninyong	Undertake a site impact assessment to explore the provision of a new facility. Existing toilet located within a heritage structure and is not accessible, poorly sited and provides poor user experience. Subject to outcomes of assessment and design testing, delivery of new facility in similar location in medium term.	(Y1) - High
Lake Wendouree - Underground Public Toilets	Lake Wendouree	This facility has been demolished as per City of Ballarat resolution. Exploration of replacement facility to be undertaken in accordance with recommendations of Lake Wendouree Masterplan.	(Y1) - High
St Patrick's Point / Wendouree Parade	Lake Wendouree	Undertake a site impact assessment to explore the provision of new public toilet located within the southern portion of Lake Wendouree. Subject to findings of assessment, delivery of new facility in the medium - longer term. Refer to strategic actions for further detail.	(Y1) - High
Drummond Street North Public Toilets	Ballarat Central	Facility is not owned by City of Ballarat. Review management arrangements and explore opportunities to decommission / demolish in short term. In medium term consider replacement of facility in alternative location within the Drummond Street North Precinct.	(Y1) - High
Alfred Walk Public Toilets	Ballarat Central	This facility is not City of Ballarat owned. Broader refurbishment of the shopping centre planned. In short term, engage with private landowners/tenants to review management arrangements. In medium term, provision of new facility may be required, however this would be dependent on future actions for the public toilet at Little Bridge Street.	(Y1) - High
Big W Public Toilets	Ballarat Central	This facility is not City of Ballarat owned. In short term, engage / advocate with current owners of the building to upgrade and / or improve management of existing facility. Potential to explore co-management arrangements or delivery of new facility in the short - medium term as part of broader shopping centre revitalisation.	(Y1) - High
Victoria Park Public Toilets	Newington	Facility reported as attracting anti-social behaviour, particularly around male facilities. Explore /scope design options to improve community safety and accessibility of this toilet in short term. Identified in FY 23/24 for refurbishment.	(Y1) - High
Weeramar Park Public Toilets	Wendouree	No stakeholder or community feedback provided on this facility. Currently identified for renewal in FY 23/24 budget as a facility that requires minor upgrades and refurbishment due to age of facility.	(Y1) - High

Short term (cont.)

Public Toilet	Suburb	Action	Year / Priority
Wendouree West Recreation Reserve	Wendouree	Monitor the need for the provision of new public toilet in this location. It is noted there is already an existing, limited access facility in this location. Potential for delivery of new facility in the medium - longer term.	(Y1) - High
Albert Street Toilets - Parent Place	Ballarat Central	Facility identified in FY 23/24 budget for refurbishment. Prior to update of facility, confirm timing and status of Ballarat Library refurbishment and provision of public toilet facilities with regard to Parents Place components. Reported higher levels of maintenance required for this facility and its location / siting has been reported as an issue among stakeholders and the community.	(Y1) - High
Ballarat Town Hall Disability Access Toilet	Ballarat Central	Facility is well located, however has been cited as difficult to find. Improve signage and wayfinding to this facility in short term.	(Y2) - Moderate
Brown Hill Reserve Public Toilets	Brown Hill	Location identified for a new public toilet. Confirm and align with outcomes of the Brown Hill Masterplan with regard to location, design and siting. Consideration for inclusion of accessible change rooms if being delivered as part of proposed Brown Hill Splash park.	(Y2) - Moderate
Prince of Wales Park	Lake Gardens	Location identified for a new public toilet. It is noted that an existing toilet is already located here, attached as an amenity to the sports building. It is not fully accessible to the public for usage. In short term, advocate for delivery in conjunction with the implementation of future Prince of Wales Park Masterplan. Subject to site and design assessment, deliver new facility in medium term.	(Y2) - Moderate
Ballarat Showgrounds Public Toilets	Wendouree	Existing facility proposed to be demolished and replaced as part of redevelopment of the site.	(Y3) - Low
Black Hill Reserve	Black Hill	Location identified for a new public toilet. Undertake site impact assessment in the short term to deliver new public toilet within this area. Provision of new facility to have regard to reported cases of anti-social behaviour in this area. Development of new facility to form a medium - longer term priority and to be provided as part of the implementation of the Black Hill Reserve Masterplan.	(Y3) - Low
City Oval Public Toilet	Lake Wendouree	Review management arrangements of this facility in short term. Advocate for provision of a new toilet as part of the Intercultural Masterplan implementation.	(Y3) - Low
Marty Busch Reserve Public Toilets - No 2 Change Rooms	Sebastopol	Review and monitor outcomes of current strategic work. Engage with City of Ballarat Parks / Recreation Services teams to confirm whether new facilities are planned for delivery and advocate for delivery of new facility through the masterplanning process. Depending on outcomes, provision of a newer / temporary facility may be required.	(Y3) - Low
Marty Busch Reserve Public Toilets	Sebastopol	Review and monitor outcomes of current strategic work. Engage with City of Ballarat Parks / Recreation Services teams to confirm whether new facilities are planned for delivery and advocate for delivery of new facility through the masterplanning process. Depending on outcomes, provision of a newer / temporary facility may be required.	(Y3) - Low

Medium term (4 - 6 Years)

Public Toilet	Suburb	Action	Year / Priority
Yorkdale Estate Public Toilets	Delacombe	Currently no public toilets in this location. Adjacent to new playground, as part of development of Yorkdale. Review the provision / need of public toilet in this location alongside update to the Public Open Space Strategy. Potential to provide new facility in medium term.	(Y4) - High
Lake Wendouree - South Gardens Public Toilets	Lake Wendouree	This facility received generally positive feedback from the community. Contains hooks and toilet seat for community use. Identified in FY 23/24 budget for renewal / upgrades.	(Y4) - High
Victoria Park (southern end)	Newington	Undertake a site impact assessment to explore the provision of new public toilet located within the southern portion of Victoria Park. Subject to findings of assessment, delivery of new facility in the medium - longer term.	(Y5) - Moderate
Miners Rest Reserve Public Toilet	Miners Rest	No specific mention about this facility in community or stakeholder engagement. Location, siting and accessibility of toilet to be reviewed. Potential need of renewal or replacement in medium term.	(Y5) - Moderate
Eureka Gardens Stockade Public Toilets	Eureka	Reported ongoing maintenance issues and anti-social behaviour around these facilities. These toilets are outdoor and disconnected from the Community Hall and have accessibility issues. Maintain facility and continue to monitor regularly.	(Y5) - Moderate
Armstrong Street Public Toilets	Ballarat Central	Facility is not owned by City of Ballarat. Review management arrangements and explore opportunities to decommission / demolish in short term. In medium term consider replacement of facility in alternative location of Armstrong Street North precinct and consider replacement in medium to longer term	(Y6) - Low
Eastern Oval 1 - Female	Ballarat East	Undertake design and site impact assessment to determine location and siting of a new facility. Advocate for new toilet in conjunction with masterplanning of the site.	(Y6) - Low
Eastern Oval 2 - Female	Ballarat East	Undertake design and site impact assessment to determine location and siting of a site impact facility. Advocate for new toilet in conjunction with masterplanning of the site.	(Y6) - Low
Eastern Oval 1 - Male	Ballarat East	Undertake design and site impact assessment to determine location and siting of a new facility. Advocate for new toilet in conjunction with masterplanning of the site.	(Y6) - Low
Eastern Oval 2 - Male	Ballarat East	Undertake design and site impact assessment to determine location and siting of a new facility. Advocate for new toilet in conjunction with masterplanning of the site.	(Y6) - Low

Longer term (7+ Years)

Public Toilet	Suburb	Action
Llanberris Athletics Reserve Public Toilet	Golden Point	Review management arrangements of this facility. Further investigations required to understand the future of Llanberris Reserve. Depending on future timeframes of broader reserve upgrades, provision of new facility may be required. Action subject to outcomes of Commonwealth Games Legacy projects.
Llanberris Athletics Reserve Accessible Public Toilet	Golden Point	Review management arrangements of this facility. Further investigations required to understand the future of Llanberris Reserve. Depending on future timeframes of broader reserve upgrades, provision of new facility may be required. Action subject to outcomes of Commonwealth Games Legacy projects.
Midlands Reserve Public Toilets	Ballarat North	This a recently developed facility in relation to the splash park. As population and community need grows over time, monitor the need for upgrade or renewal to expand capacity and include changing rooms.
Golden Point Lookout Public Toilets	Golden Point	No community feedback on this facility. Continue to maintain and manage. In medium - longer term, explore management arrangements or consider replacement facility.
Scotsburn Hall Reserve Public Toilet	Scotsburn	This is an older public toilet block. Consider replacement of facility in longer term with more contemporary and accessible design. Facility maintained by a Committee of Management.
Buninyong Botanic Gardens Public Toilets	Buninyong	No community or stakeholder feedback on this facility. Continue to maintain and manage in short - medium term. In longer term, consider replacing facility in conjunction with masterplanning process to inform the design and siting of this location.
Lake Learmonth - Yacht Club Public Toilets	Learmonth	No community or stakeholder feedback on this facility. Continue to maintain and manage in short - medium term. In longer term, consider accessible replacement facility.




Ongoing

Public Toilet	Suburb	Action	Year / Priority
Alexander Park Learmonth Public Toilets	Learmonth	No community or stakeholder feedback on this facility. Continue to maintain and manage.	Maintain and monitor
Alfredton Sports Pavilion Public Toilets	Alfredton	Reported ongoing maintenance issues on internal fixtures and facilities. Maintain facility and continue to monitor regularly.	Maintain and monitor
Cardigan Village Public Toilet	Cardigan Village	No community or stakeholder feedback on this facility. Continue to maintain and manage.	Maintain and monitor
Charles Edward Brown Reserve Public Toilets	Wendouree	No community or stakeholder feedback on this facility. Continue to maintain and manage.	Maintain and monitor
Djila - tjarriu / Ballymanus Reserve Public Toilets	Alfredton	New facility has recently been delivered as part of the new park. Reported ongoing maintenance issues on internal fixtures and facilities. Maintain facility and continue to monitor regularly. If further issues with maintenance continue, explore design upgrades / improvements to facility.	Maintain and monitor
Doug Dean Reserve Public Toilets	Delacombe	No community or stakeholder feedback on this facility. Continue to maintain and manage.	Maintain and monitor
Howitt Street Shopping Centre Car Park Public Toilet	Wendouree	Recently built facility. Known challenge around maintenance and location. Maintain facility and continue to monitor regularly.	Maintain and monitor
Lake Esmond Public Toilets	Canadian	No community or stakeholder feedback on this facility. Continue to maintain and manage.	Maintain and monitor
Lake Wendouree - Ballarat Grammar Boat Shed Public Toilets	Lake Wendouree	Reported difficulties finding this toilet. Opening hours cited as an issue. Explore short term opportunities to improve wayfinding / signage to this facility.	Maintain and monitor
Lake Wendouree - Ballarat Yacht Club Public Toilets	Lake Wendouree	Reported difficulties finding this toilet. Opening hours cited as an issue. Explore short term opportunities to improve wayfinding / signage to this facility.	Maintain and monitor
Lake Wendouree - Canoe Club Public Toilets	Lake Wendouree	Reported difficulties finding this toilet. Opening hours cited as an issue. Explore short term opportunities to improve wayfinding / signage to this facility.	Maintain and monitor
Lake Wendouree - North Gardens Public Toilets - Female	Lake Wendouree	No community or stakeholder feedback on this facility. Continue to maintain and manage.	Maintain and monitor
Lake Wendouree - North Gardens Public Toilets - Male	Lake Wendouree	No community or stakeholder feedback on this facility. Continue to maintain and manage.	Maintain and monitor
Lake Wendouree North Gardens Public Toilets - Adult change place and accessible	Lake Wendouree	No community or stakeholder feedback on this facility. Continue to maintain and manage.	Maintain and monitor

Ongoing (cont.)

Public Toilet	Suburb	Action	Year / Priority
Lucas District Park Public Toilet	Lucas	Recently developed facility. Known challenge on maintenance and vandalism. Maintain facility and continue to monitor regularly. If further issues with maintenance continue, explore design upgrades / improvements to facility	Maintain and monitor
Morshead Park Public Toilets	Redan	This facility has been recently renewed / upgraded. Some feedback of these facilities not being clean. Maintain facility and continue to monitor regularly.	Maintain and monitor
Mount Buninyong Public Toilets	Buninyong	No community or stakeholder feedback on this facility. Continue to maintain and manage.	Maintain and monitor
Mount Pleasant Reserve Public Toilets	Mount Pleasant	No community or stakeholder feedback on this facility. Continue to maintain and manage. This facility has been recently developed.	Maintain and monitor
MR Power Reserve Public Toilet	Sebastopol	Recently developed facility. Known challenges of maintenance and vandalism. Maintain facility and continue to monitor regularly. If further issues with maintenance continue, explore design upgrades / improvements to facility.	Maintain and monitor
Northern Oval Reserve (SE) Public Toilet	Wendouree	City of Ballarat maintains the facility but does not clean. Facility only open on game days. Continue to maintain and manage.	Maintain and monitor
Northern Oval Reserve (SW) Public Toilet	Wendouree	City of Ballarat maintains the facility but does not clean. Facility only open on game days. Continue to maintain and manage.	Maintain and monitor
Russell Square Public Toilets	Brown Hill	Identified from community as higher usage facilities from visitors to Black Hill Reserve. Monitor need for upgrade in the medium term, in parallel with actions for Black Hill Reserve.	Maintain and monitor
Sebastopol Library Public Toilets	Sebastopol	Toilet was recently developed as part of Sebastopol Library. Continue to maintain and manage.	Maintain and monitor
Sparrow Ground Reserve Public Toilet	Canadian	No community or stakeholder feedback on this facility Recently developed facility. Continue to maintain and manage.	Maintain and monitor
Victoria Park Inclusive Playspace Public Toilets	Newington	This facility includes an adult hoist, and receives occasional damage. Communication required to ensure others know where other Changing Places are. Convert to Master Locksmiths Access Keys (MLAK) This will form part of the strategic actions. Regular reports to damage of internal fixtures.	Maintain and monitor
Victory Park Public Toilet	Sebastopol	A public toilet located next to Sebastopol Water Play Park (Victory Park). Suggest to continue maintain.	Maintain and monitor
Western Oval Public Toilets	Ballarat Central	Recently developed facility. Known challenges of maintenance and vandalism. No community or stakeholder feedback. Maintain facility and continue to monitor regularly.	Maintain and monitor
White Flat Public Toilets	Ballarat Central	Recently developed facility. No specific mention about this facility in community or stakeholder engagement. Continue to maintain and manage.	Maintain and monitor

Service and typology guide

	Configuration	Internal fittings	External fixtures	Minimum Cubicles	Opening Hours	Minimum Cleaning Frequency	Example Locations
<div>Basic Public Toilet</div> <div>Example facility:</div> <div></div>	<ul style="list-style-type: none">At least one accessible toilet cubicle.The other cubicle may be a uni-sex or accessible toilet.	<ul style="list-style-type: none">Stainless steel toiletToilet seatDual flushConcealed cistern and pipesJumbo rollLiquid hand soap and dispenserSanitary disposal binAccessible fittings per AS1428.1	<ul style="list-style-type: none">At grade pathway.Facility sited with access from an accessible car parking space.Signage showing opening hours, features inside the toilet, contact details / QR code to report maintenance issues.Lighting.	2	Dawn - dusk	At least 3 - 4 times per week.	<ul style="list-style-type: none">Local and neighbourhood public open spaces.At key locations along linear trails/ shared paths.Local destinations that people spend time (e.g. local shopping village, playspaces).Other moderate use locations.
<div>Standard Public Toilet</div> <div>Example facility:</div> <div></div>	<ul style="list-style-type: none">At least one accessible toilet cubicle.At least one single-gender male and one single-gender female toilet.	<ul style="list-style-type: none">All basic features as above.Door hooks on back of all accessible toilets and female toilets.Baby change table provided in locations near key playgrounds and youth/family-orientated destinations.	<ul style="list-style-type: none">All basic fixtures.Permeable privacy screening.CCTV may be provided.If facility located near a splash park, consideration for additional changing room/s may be required.	3	Dawn - dusk	At least once per day. Some standard facilities that have high foot traffic may be cleaned multiple times per day.	<ul style="list-style-type: none">Neighbourhood parks.Reserves and open space.Adjacent to district level or other high use playspaces.Local or major activity centres.Other high use locations such as sports reserves, ovals.
<div>Destination Public Toilet</div> <div>Example facility:</div> <div></div>	<ul style="list-style-type: none">At least two accessible toilet cubicles.At least one single-gender male and one single-gender female toilet.	<ul style="list-style-type: none">All standard features.Mirror in accessible public toilets.Baby change table / parents room.	<ul style="list-style-type: none">All standard fixtures.Communal hand washing facilities outside of the cubicle may be provided.A safe and secure refuge for assistance animals.Dual water bowl and water fountain.Exterior walls may include public art / mural.Weather protection / canopy.CCTV.Rubbish bins.	4	24 hours	At least 4 times per day.	<ul style="list-style-type: none">Regional / municipal parks and open space.Major sporting or events locations.High use recreation reserves.Regional playgrounds.Large activity centres.Central Ballarat.Other high-use locations such as Information Centres or tourist destinations.

Basic Public Toilet

The Portland Loo



The City of Darebin



Royal Park, Melbourne



Standard Public Toilet

City of Knox



City of Port Phillip



Bendigo City Council



Destination Public Toilet

Centennial Park, Sydney



City of Kingston

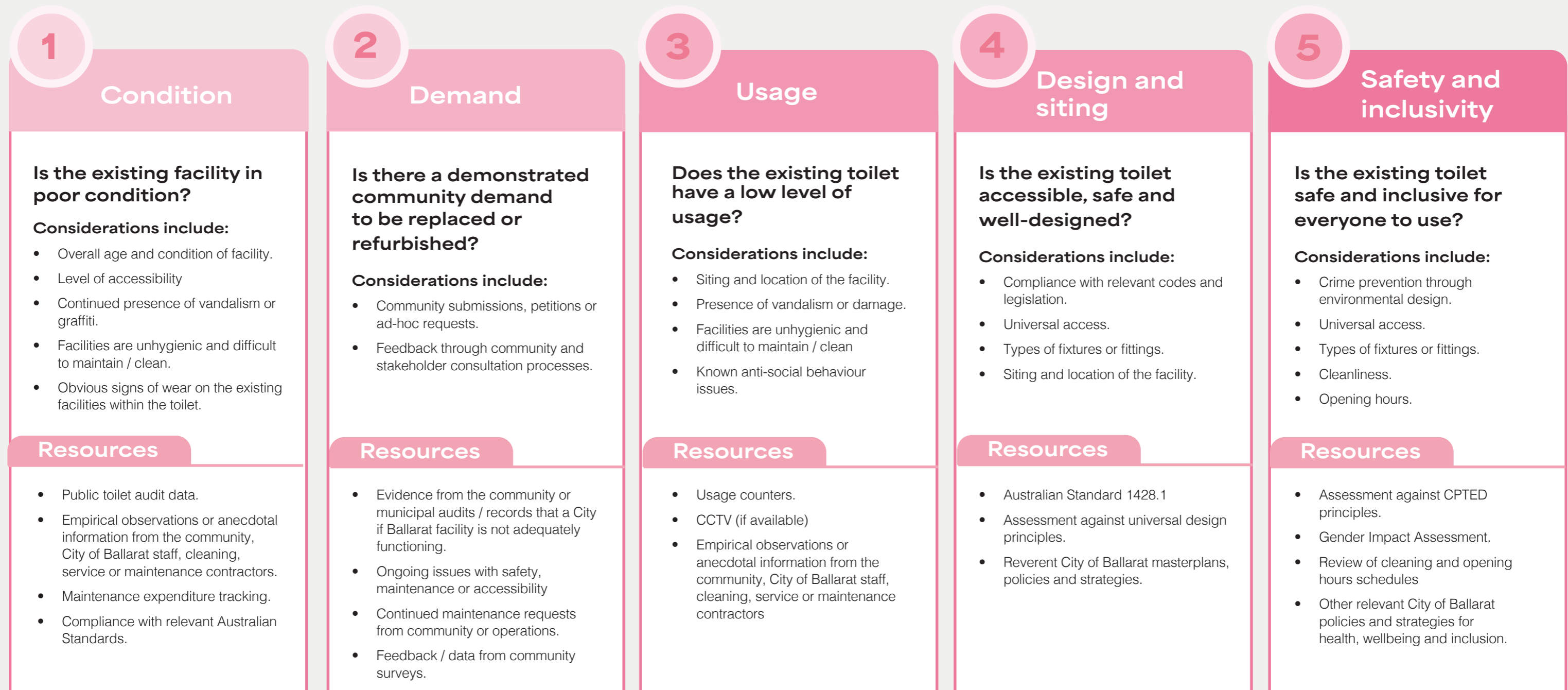


Prima Park, Sydney



Assessment framework 1

Upgrading an existing facility



If a facility does not meet /pass the majority of the criteria above, consideration for decommissioning and replacement may be warranted. This should be a final and last response.

Assessment framework 2

Providing a new facility

1

Existing provision

Is there an existing or planned public toilet nearby?

Considerations include:

- Existing facilities that are located within 400 metres from the proposed location
- Presence of private or other toilets for community usage that are accessible to within 400 metres from the proposed location (e.g. libraries, indoor sport centres)

Resources

- Open Space Strategy.
- Activity Centre Strategy.
- Public Toilet Capital Works Plan.
- Relevant masterplans or structure plans.
- GIS database mapping.
- National Toilet Map.

2

Strategic alignment

Is there an existing strategy, plan or policy that recommends a new public toilet in this location?

Considerations include:

- Surrounding land uses.
- Diversity and type of activities.
- Visitor catchment (local, regional, state).

Resources

- City of Ballarat strategies, masterplans and / or relevant policies

3

Context

Is the location a destination in a high pedestrian catchment?

Considerations include:

- Surrounding land use context.
- Nearby destinations that are frequented by pedestrians .
- Types of activities near the proposed location.
- Type of visitors the destination attracts (local, regional, international, etc.)
- Proximity of public transport.
- Length of time spent by visitors in this location.

Resources

- Activity Centre Strategy
- Open Space Strategy
- Playspace Strategy
- Visitor Economy Strategy
- Traveller Experience Plan

4

Community benefit

Will a new toilet enhance community safety and inclusion in this location?

Considerations include:

- Contribution to existing public toilet network.
- Addressing the needs of different user groups.
- Improving perceptions of safety in the surrounding area.
- Supporting health and wellbeing outcomes

Resources

- Gender Impact Assessment
- Requirements of the Disability Discrimination Act (DDA)
- Crime Prevention Through Environmental Design (CPTED) guidelines
- Ecologically Sustainable Development (ESD) guidelines